

Wisconsin Patients & AI in Health Care



What patients see as the promise—and the pitfalls—of AI in health care.



We heard from **521** AARP Wisconsin members about their thoughts on what role AI should play in health care.

KEY PERCEIVED BENEFITS of AI in health care



Reduced health care costs

34%



More accurate diagnoses

33%



Faster diagnosis of health conditions

27%



More time for providers to spend with patients

27%

TOP CONCERNS about AI in health care



Doctors may rely too much on AI instead of their professional judgement

84%



It may be difficult to challenge an AI-based decision (i.e. coverage denial)

81%



AI could make mistakes that affect my care

80%



My personal health information may not be secure

73%

WHAT WISCONSIN PATIENTS ARE SAYING



"Patients need to be informed if and how AI was used in their care."

– Rita,
Sauk County



"AI should be used as a tool and NOT the final/only method to determine my care/diagnoses."

– Neil,
Chippewa County



"Need checks and balances with human intelligence and oversight and appeals process."

– L.,
Brown County



"AI should not replace discussion with doctors who can identify nuances and ask questions."

– Sandy,
Washington County



"I am fine if my primary consults AI, but I want human interaction where I can ask questions."

– Karen,
Dane County

BY THE NUMBERS



521
AARP Wisconsin members responded



Responses received
July 28, 2026 –
August 11, 2026



Wisconsin patient perspective at the center



Informing policymakers about the use of AI in health care



DISCLAIMER: Data was gathered using a questionnaire and the results shouldn't be considered scientific. Information gathered will be used to inform policymakers about the Wisconsin patient perspective on the use of AI in health care; 521 responses were received between July 28, 2026–August 11, 2026.

